



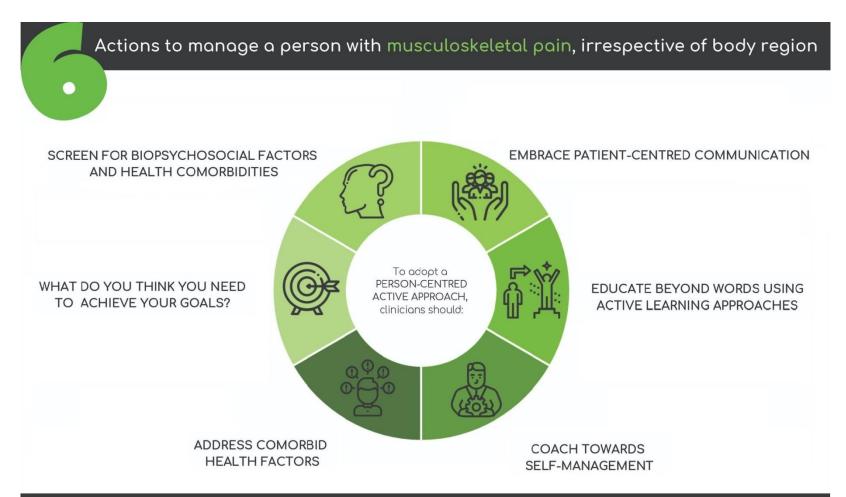
## The impact of Health Coaching Training in MSK practice

## The staff perspective

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Caneiro JP, Roos EM, Barton CJ, et allt is time to move beyond 'body region silos' to manage musculoskeletal pain: five actions to change clinical practice. British Journal of Sports Medicine Published Online First: 11 October 2019. doi: 10.1136/bjsports-2018-100488



## PAIN

### 2020

### Physiotherapists' perceptions of learning and implementing a biopsychosocial intervention to treat musculoskeletal pain conditions: a systematic review and metasynthesis of qualitative studies

Riikka Holopainen<sup>a,\*</sup>, Phoebe Simpson<sup>b</sup>, Arja Piirainen<sup>a</sup>, Jaro Karppinen<sup>c,d</sup>, Rob Schütze<sup>b</sup>, Anne Smith<sup>b</sup>, Peter O'Sullivan<sup>b,e</sup>, Peter Kent<sup>b,f</sup>

### Table 2

### Overview of themes and subthemes.

hemes	Subthemes
1. Changed understanding and practice	Biopsychosocial understanding and application Person-centered care Enhanced therapeutic alliance and communication Wider application of new skills
2. Professional benefits	<ul> <li>Increased confidence as a result of new skills</li> <li>Effective practice</li> <li>Increased job satisfaction</li> </ul>
3. Clinical challenges	Discomfort when dealing with psychosocial factors Consideration of professional role Resistance/questioning the new approach Overwhelmed by amount of new information Difficulty changing practices Patients' beliefs and expectations Time constraints
4. Learning requirements	Structured learning, diverse learning methods during workshops Ongoing process, support

### Active and Empathetic Listening Ambivalence Ambivalenc

 Change Talk
 Managing resistance

 Stages of Change
 Motivational Interviewing

T-GROW

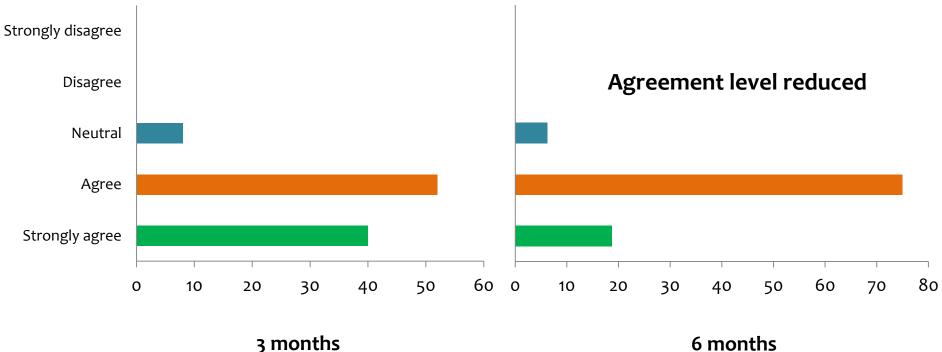
coaching model

> Sandwell and West Birmingham Clinical Commissioning Group

Pain Specialist Nurses (2)

Administrative (1)

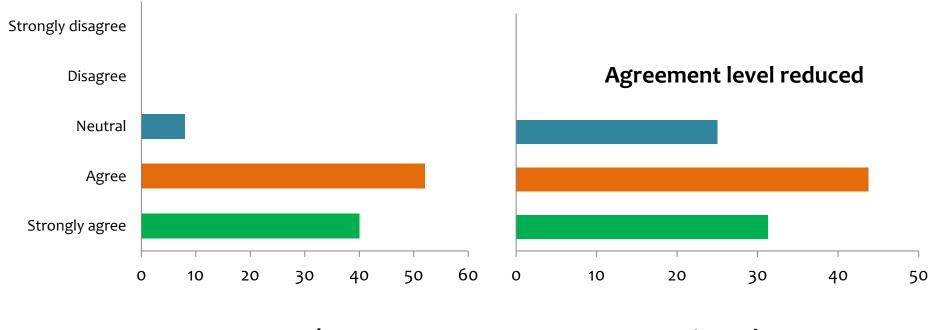
### I have a good understanding of the training concepts.



25 responses

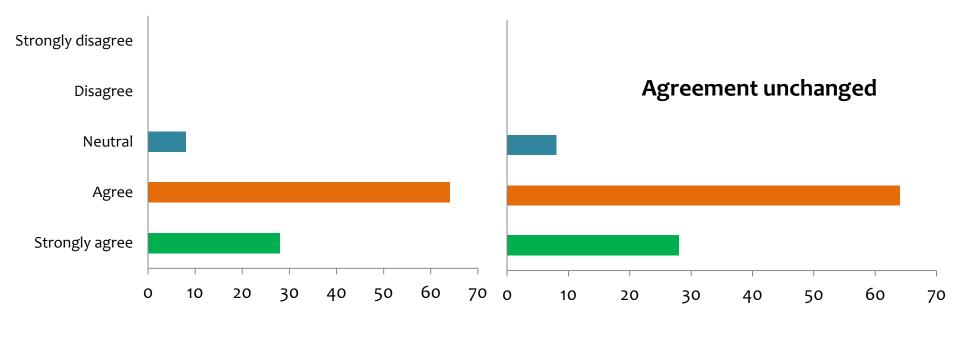
16 responses

# I have the <u>skills</u> required to include health-coaching concepts in my role.



**3 months** 25 responses 6 months 16 responses

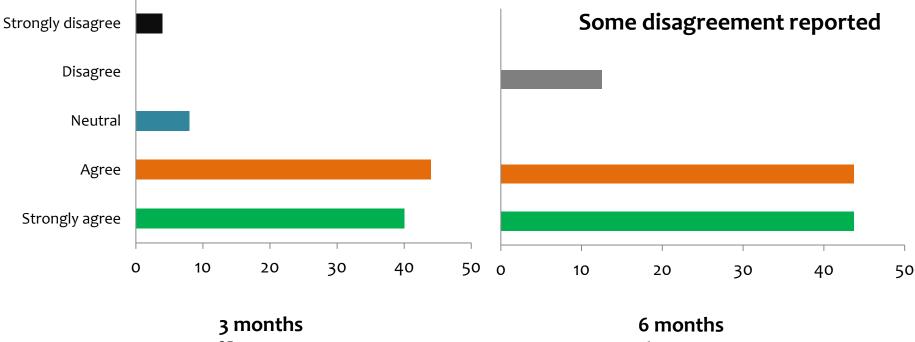
# I have confidence to apply the knowledge and skills in practice.



**3 months** 25 responses

6 months 16 responses

### The training has had a significant impact on my role. I am using health-coaching principles in my day to day work.



25 responses

16 responses

### Impact on job satisfaction and personal wellbeing

... increased confidence and not taken on all the patients problems... Facilitated clinical encounters, reducing energy requirement and stress during difficult conversations.

I genuinely feel more satisfied when seeing certain patient populations such as persistent pain... ... rewarding to consider the conversations we have had is what has supported that change.





# Majority knowledge, skills and confidence to apply principles remained at 6 months

# Majority agreed significant impact on role although some disagreement at 6 months



